DataLink
INTERACTIVE

"Guiding growth and securing success for our clients is our mission. I can say without a doubt that DataLink approaches their support of our firm the exact same way."

- Pamela J. Mazza
Managing Partner
PilieroMazza Attorneys at Law PLLC

TECHNICAL CAPABILITIES

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
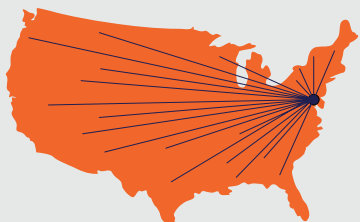- Physical Security
- Business Communications

LASTING RELATIONSHIPS

"We have clients that have been with us since we began supporting them in the early 1990's. Our client relationships don't end after the job is done, they continue for years and years because of our personal touch... They know that we really do care about their success. We prove it every day."

- Mylon Staton
President, DataLink

COMPLETE COVERAGE

DataLInk is based in Millersville, MD and supports your local, regional, and national locations.

We Make "IT" Easy

ProLink IT Service

ManageIT Service Program

Full-service IT support with a predictable, monthly budget

Designed to keep your organization within a defined budget, *ManageIT* includes services and support products that enable DataLink to maintain and manage your organization's network. DataLink keeps your IT healthy by proactively addressing problems detected by industry leading monitoring products and solutions that we deploy at your locations.

ManageIT includes...

- Sentinel for Server - set up on all of your servers
- Sentinel for Network - set up at your main site and all remote offices
- Sentinel for Workstations - covers all of your users' primary office devices
- ProtectIT for Servers - backs up all of your organization's servers
- ProtectIT for Workstations - backs up all of your users' office devices
- Guaranteed response time window of 4 business hours
- First-attempt repair is always offsite to save on travel charges and onsite minimums
- Dedicated primary Technical Consultant who visits you onsite to review your network health 4 times each year and a Business Solutions Consultant who provides high-level consultations twice a year

Extra project assistance is always available…

With *ProLink ManageIT* you're dedicated support team is always available to help with:

- Installing a new business application
- Moving to a new site location or expanding an office
- Adding a new site location
- Changing and / or upgrading hardware
- Changing and / or upgrading software

More ProLink product offerings available to protect your IT…

- Hosted Email with Spam Filtering
- Spam Filtering
- ProtectIT for BDR - Server
- ProtectIT Offsite Storage

We Make IT Easy

When keeping your IT on track is a top priority –
DataLink makes IT happen – at a cost that makes sense.